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# MASAVILLAS

YOUR PRIVATE VILLA EXPERIENCE

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*Praiano Amalfi Coast*

## **COVID-FREE MASAVILLAS PROTOCOL**

Masavillas has always been the place of the heart for many of you to spend unique moments with the people you love most. In thanking you for the trust you have in us, We personally want to assure You that your safety and that of our staff represent the priorities that guide our decisions on a daily basis. At this purpose here is an update of the measures we have taken so far:

### **Covid free cleaning in all areas**

Even before the Covid-19 emergency, the cleaning of the rooms and common areas of our facility is managed by professionals in the sector who have years of experience, qualified staff, state-of-the-art equipment and operate according to the most recent legal provisions. In addition to the normal cleaning procedures, an additional sanitization and disinfection protocol has been introduced. At the end of cleaning, a certificate of disinfection has been left in each room.

### **Linen set sterilization**

The linen of our rooms is treated according to the 14065 RABC standards, which guarantee a washing and sanitization process set and validated to achieve microbial abatement on the linen. The customer is provided with a bathroom kit containing a towel, bath towel, bidet towel and bath towel packed in a single closed and sealed package with attached certification.

### **Change your booking without worries**

Greater freedom in choosing the dates of stay and in the possibility of moving your booking without penalty. There will be a full refund in cases of impossibility due to covid.

### **Express check-in and check-out**

We have developed procedures that allow us to streamline check-in and check-out practices, minimizing the time spent and waiting ... waiting to be able to shake hands again! Most of the administrative operations can be carried out online, limiting physical contact as much as possible.



Masasette Luxury Villa

Via Masa, 7  
Praiano (Sa)

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LUXURY VILLA

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## **Staff training**

In reorganizing our business, we adhered to the "National Safe Reception Protocol" according to which all staff were trained and in order to guarantee compliance and supervision over the anti-contagion rules.

## **Health security**

Masavillas' rooms have always been sanitized before the arrival of our guests. We will continue to do this with greater attention, even with special machinery. All spaces and everything in common use such as keys, door handles will be sanitized even several times a day. The Masavillas staff, trained for each emergency, will explain to each of you, how to enjoy your holiday taking care of yourself and your spaces.

## **AntiCovid box for all Welcome guests**

All the en suite items are enclosed in a box to ensure perfect hygiene. During check-in we will deliver the AntiCovid box for your stay including gloves, disposable masks and alcohol gel.

## **Health and well-being of guests and staff**

They are one of Masavillas' priorities: we have always had a service that is based on the deep sense of care and attention for each individual, therefore we have thought and adopted extra measures that will implement those already used in our Villas for better safety for everyone:

- *Tableware kit in compostable material, plastic free*
- *Disinfection plus*
- *Bedroom sets in disposable packages. The sheets and sponges necessary for the room makeover will be found in the bedroom in disposable packages guaranteed by our external laundry after a 90 ° wash and 180 ° ironing.*

We look forward to welcoming you into our hotels with the same warmth and hospitality that have always distinguished our service. We know that we are facing a time of great concern and, if you are travelling now or will be doing so in the future, we want you to know that your safety and well-being remain our highest priority.

***Stay strong , safe and See You soon!***

***Masavillas Team***



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